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PGDTH-01
June - Examination 2016
PGDTH Examination
Hotel and General Management
Paper - PGDTH-01

Time : 3 Hours]

[Max. Marks :- 100

Section - A

10 × 2 = 20

(Very Short Answer Questions)

Note: Answer **all** the questions within a limit of 30 words each.

- 1) Explain the following terms:
- (i) Planning
 - (ii) Decentralization
 - (iii) Communication
 - (iv) Decision Making
 - (v) House Keeping
 - (vi) Security of Hotel
 - (vii) Hospitality
 - (viii) Conference
 - (ix) Guests
 - (x) Entertainment

Section - B**4 × 10 = 40**

(Short Answer Questions)

Note: Answer **any four** questions within a limit of 200 words each.

- 2) Discuss the Philosophy of Management.
- 3) Describe the principles of coordination.
- 4) Discuss the concept of MBO.
- 5) Discuss the theories of motivation.
- 6) Illustrate various forms of hospitality.
- 7) Discuss the basic principles of Hotel House Keeping.
- 8) Discuss the basic facilities of a Hotel.
- 9) Discuss security measures of Hotel Property.

Section - C**2 × 20 = 40**

(Long Answer Questions)

Note: Answer **any two** questions with a limit of 500 words.

- 10) Discuss nature and significance of Management.
- 11) Explain the significance and principles of delegation and decentralization.
- 12) Discuss important pre-requisites of conferences and conventions.
- 13) Examine the contents of interiors of a Hotel of Star Rank.
